EmailX
powered by SolutionsX
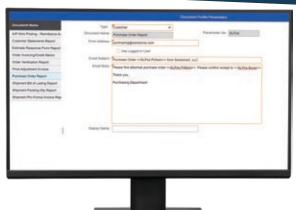
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X: The Challenge

The personal touch. In our modern world driven by Web 2.0 technologies, everyone expects the personal touch. And no one likes automated emails. But your business relies on email communication to share key information with business partners. Buying product. Acknowledging orders. Sending invoices. Emails are part of every business's life to communicate with outside business contacts. And those automated emails from SyteLine are so impersonal...

Solving for X = EmailX powered by SolutionsX

You need a way to make those automated emails a little less impersonal. EmailX extends the standard functionality built into your SyteLine ERP empowering you with full customization of every email sent by a customer or vendor document profile. No more generic DoNotReply@MyCompany.com emails. Need to communicate some key information to all of your customers? Want to include it with every invoice or order verification you send out? EmailX gives you the power to customize all those emails sent from your SyteLine ERP.

EmailX Works for *YOU* on *YOUR* Terms

Do you need the emails generated by purchasing to actually come from purchasing and the ones generated in sales to come from sales? We understand. EmailX makes it possible. Want that Order Verification Report to come directly from the sales rep without having to download and attach to a separate email. We get it. Wouldn't it be great if the invoice number was actually in the subject of the email? It's all possible with EmailX!

Key Features

- **Built on Document Profiles** EmailX uses the standard Syteline Document Profile technology part of every Syteline implementation.
- **Custom Sender** Customize the default from email address for each task with a preset address or dynamically set it based on the logged in user.
- **Dynamic Subject Lines** Set a custom subject line for each email including variables pulled straight from the report being sent.
- **Personalized Email Body** Configure a personalized message to include in the body of each email, unique to each task type, and update it any time you need to.
- **Customer Document Profiles** Support for all the document profiles including the Order Invoicing/Credit Memo, Order Verification, Estimate Response Form, and Customer Statements reports.

- **Vendor Document Profiles** Support for all document profiles including the Purchase Order Report and Remittance Advice.
- **Custom Document Profiles - Any Report. Any Time.** Support for custom document profiles. Send emails with reports not included in the standard Document Profile line up.
- **Rich Text HTML Emails** The option to design emails using Rich Text.
- **Attachment Name** Change the name of a document in an email profile.
- **Automatic Variables** Pull data from any IDO data source.