

X: The Challenge

You've embraced the cloud and all the operational advantages it brings to the table. There's just one small problem. Paper. Invoices. Pick Lists. Job Travelers. Purchase Orders. And let's not forget labels. Paperless is great, but sometimes you still need an actual paper copy. Not only that, you need it printed automatically to a predefined printer. You need a way to connect your local printers to the Infor Cloud.



Solving for X = PrintX powered by SolutionsX

With PrintX, a lightweight utility installed on your local network, all of your ERP printing needs become a breeze. Whether you need to automatically send invoices to a printer during a daily invoicing batch, or you need pick lists sent straight to the printer in the warehouse, PrintX will watch for reports being generated in your Infor ERP and automatically route them to the printer defined for your task. PrintX even makes it possible to send label configuration files direct to Bartender from SyteLine.

PrintX Works for YOU on YOUR Terms

All of this is enabled by a local Taskman service installed on a Windows device (Server or Desktop) with access to the printers on your network working in tandem with your Mongoose powered application. The PrintX service polls your ERP environment and triggers the printing of your document based on the settings you define in a Local Background Task Definitions form. That means you have full control over what documents print and where they print. You even have the ability to configure unique requirements based on different user accounts making PrintX infinitely configurable to meet the demands of every business.

Key Features

- **Local Printer Support** Connect your cloud-based Infor ERP to any printer on your local network.
- **Bartender Labels from SyteLine** Infor's Label Printing Utility only works with Factory Track, but PrintX extends Bartender support to SyteLine in the cloud.
- **IDM Friendly** If you use Infor Document Management (IDM) your documents can still be added to IDM and also be printed (IDM Enterprise Print makes you choose one or the other).

Technical Features

- **Securely Connect Your Print Server to the Cloud** All communication between your network and the Infor Cloud is initiated by the PrintX service meaning no extra firewall requirements.
- **Full Logging** All transactions routed to PrintX are logged within your ERP for review making troubleshooting a breeze.
- **Multiple Environment Support** One PrintX service can monitor multiple sites or you're your production and pilot environments simultaneously.
- **Automation Licensing** By connecting directly to the IDO middleware layer, there's no need for full application access meaning your ERP data stays secure.