

X: The Challenge

One word. Shipping. Whether you are a manufacturer or a distributor the key is making sure you're able to ship product to your customer. That means getting all the customer order information into the shipping system. Then you have to make sure those shipping costs get back to the order inside the ERP. Don't forget the tracking number! Handling all the logistics connected with small parcel shipping is no small task and integrating directly with UPS, FedEx or USPS is a must-have for your order fulfillment team.



Solving for X = ParcelX powered by SolutionsX

ParcelX powered by SolutionsX eliminates the hassle of managing small parcel shipping. With direct integration to applications you already know like UPS WorldShip® or FedEx Ship Manager®, ParcelX automates the transfer of business critical information between SyteLine and your small parcel carriers. No more double data entry. With a few quick clicks all of your order data is retrieved directly from your SyteLine ERP and pulled into the shipping system. As soon as the shipment is processed costs and tracking details are sent right back to SyteLine ensuring your ERP data is always up-to-date and your operations and customer service teams have all the needed information at their fingertips.

ParcelX Works for YOU on YOUR Terms

Did you know there's more than one way to ship something in SyteLine? No worries. ParcelX covers you whether you use Order Shipping or the full Pick/Pack/Ship process. Do you use more than one logistics partner? Need support for UPS, FedEx AND USPS. Sure thing! Need to pass the freight costs on to your customer? We've got that covered too. What if you need to add a slight markup on those freight costs to help offset handling costs? Yep, that's all part of the package. ParcelX is designed to give you the flexibility you need where you need it.

Key Features

- **Reduce Data Entry Errors** Data goes to the carriers exactly as it was entered on the order. No double data entry.
- **Cost Capture** Freight costs are captured for every shipment and can easily be passed on to the customer invoice (even with a markup).
- **Shipping Options** Full support for orders shipped via the Order Shipping form or shipments direct from the Shipment Master.
- **Tracking Visibility** Tracking numbers are automatically returned from the carrier and added to the order making data available right where it's needed.

Technical Features

- **No New Interfaces** Use the applications you already know, like UPS WorldShip® or FedEx Ship Manager®.
- **Data Control** You control the data. Connectivity to the applications is achieved through a no-cost SQL Express database allowing for ODBC connectivity from carrier software.